

Coastal Support Services

2024-2025 SCOPE OF PROGRAM AND SERVICES

About Us

Coastal Support Services creates sustainable independence for adult clients with diverse abilities. We are recognized as a leading service provider of choice located on Vancouver Island, BC.

Our professional staff, leaders, and partners have the right mix of diversified skills, experience, and education to meet each client's specific and unique needs.

Coastal Support Services provides various programs, services, education, experiences and support to meet the unique needs of our adult clients through our exceptional staff and leaders. Our purpose is to assist each client to achieve independence.

Main Office Hours, Monday- Friday
8:30am- 4:30pm



Coastal Support Services helped me find jobs and they supported me when I first started my new jobs. I was really shy when I started working in a new place where I didn't know anybody and Coastal Support Services gave me confidence in talking to customers and answering questions. They helped me to find a job as a café attendant and as a hostess. I love my jobs! Thank-you Coastal.

- S.Y. - Supported Work Program

Programs & Services

Supported Work Program

The Supported Work Program empowers individuals who are facing barriers to obtaining employment in their community. Our team of Employment Specialists works with clients through focused designated training support.

Support for our clients includes job preparation and pre-employment training, resume building, job search strategies, interview skills, and on-site job coaching with our employment specialists.

Brain Injury

The Brain Injury program is a task-specific support service that focuses on assisting clients to plan for and perform instrumental activities for daily living (IADL) to promote or maintain independence and/or independent living.

Areas of Support include home organization and safety, healthy living supports, nutrition and exercise, community safety and inclusion, accessing medical appointments and more.

Outreach

We provide high-quality one-on-one professional support in the community or within our client's homes. These services are based on the concepts of maximizing the promotion of individual growth, freedoms, and independence.

Support for our clients includes home organization and safety, healthy living supports, nutrition and exercise, community safety and inclusion, accessing medical appointments and more.

Time Well Spent

We offer our clients an opportunity to spend some quality one-on-one time with a support worker in their home or in their community. The main focus of this program is companionship while building and maintaining professional relationships.

This program is offered out of the Parksville/Qualicum Beach area from the main office in Nanaimo to adult individuals with developmental disabilities.

Community Inclusion

We promote a fully authentic life for the people we support in this program. We assist individuals to participate in the community, whether it be by assisting them to make friends, or by going where they want to go and doing what they like to do.

Staff provide a variety of outings in the community for clients such as swimming, bowling, visits to parks, and to local businesses.

Residential Support

This program provides client care in one of our community residences, Crescent House.

This program offers one-on-one support when needed as well as a structured, safe environment for our clients while promoting self-independence and routine.

CSS Service Delivery

Participants of Programs

Services are offered to adult individuals, residing on Vancouver Island, who are living with diverse abilities and have been diagnosed with a Mental Illness, Developmental Disability, or a Cognitive Brain Injury.

Support Time

Our professional team of Community Support Workers facilitate support times that fit both the Client's schedules and their own. Coastal Support Services tries to accommodate specific support times that are offered 7-days a week between 8:30am-9pm.

Funders



Contracts & Referrals

Clients are referred to Coastal Support Services through our funders, *Community Living BC* and *Vancouver Island Health Authority*. After a successful meeting and Intake Form, Coastal Support Services looks forward to coordinating future supports with clients.



Questions?

Contact us.

Phone: (250) 754-0740

Email: info@coastalsupportservices.ca

